

## THE OPEN REFERENCE INITIATIVE

We are a global community of volunteers dedicated to developing and sharing a standard language to describe business processes, metrics, and other business terminology. We believe in sharing knowledge and findings openly so that anyone can build on our work.

## THIS IS OPEN KNOWLEDGE

Knowledge is open if anyone is free to access, use, modify, and share it — subject to measures that preserve provenance and openness:

- Open Knowledge is accessible to everyone free of charge
- Open Knowledge is published in all its details
- Open Knowledge is developed by volunteers through due process
- Open Knowledge permits unlimited usage and redistribution when attributions are made

Open Reference is knowledge licensed under the Creative Commons Attribution Share Alike 4.0 International License.



Participate:

- [ORwiki.org](http://ORwiki.org)
- [dev.ORwiki.org](http://dev.ORwiki.org)
- [@ORwiki](https://twitter.com/ORwiki)



<b>DP Dependability</b>	DP1 Perfect Order Ratio	DP11 Order Damage Free Ratio
		DP12 Orders Defect Free Ratio
		DP13 Orders On-time Ratio
		DP14 Orders In-full Ratio
		DP15 Error-free Documentation Ratio
<b>RS Responsiveness</b>	RS1 Order Cycle Time	RS11 Planning Frequency
		RS12 Deliver Cycle Time
	RS2 Order Fill Rate	RS13 Make Cycle Time
		RS14 Sourcing Cycle Time
<b>CO Cost</b>	CO1 Supply Chain Costs	RS21 Stock Out Ratio
		RS22 Order Processing Delays
		CO11 Cost of Goods Sold
<b>AE Asset Efficiency</b>	AE1 Cash Conversion Cycle	CO12 Distribution Costs
		CO13 Other Operational Expenses
		AE11 Days Receivables Outstanding
	AE2 Fixed Asset Turns	AE12 Days of Inventory
		AE13 Days Payables Outstanding
		AE21 Gross Fixed Assets
		AE22 Asset Depreciation Ratio

# SUPPLY CHAIN MANAGEMENT

## QUICK REFERENCE CARD 2020 EDITION



